

Idaho Infrared

Thermal Imaging Services

December 7th, 2022

Dear Larry and Brent,

I wanted to take a moment to send you an update from me on my utilization of your ASPECT infrared software. I feel your software deserves some recognition. Last week I completed my 35th electrical IR survey using the program and it just keeps getting better. This program has saved me a million hours of work and I can't say enough about the customer service & support. I don't know any company with this kind of customer service.

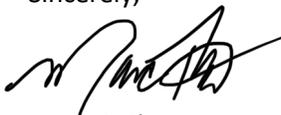
Honestly, using ASPECT has changed my life. Within the last 2 months I have found my valuable time coming back to me. It used to take at least 30-45 minutes for every hour of surveying I performed using other forms of reporting software once the scanning process was complete. Now I use your ASPECT software as I conduct my inspections, and what a game changer it has been. I still review some of what I input at the end of my day thanks to the messaging of potential errors/omissions feature of ASPECT, but now it takes me just minutes to upload images, proof, export a PDF and send an accurate final report immediately to my clients.

I also want to report to you that I have had nothing but **positive** feedback from my clients on how the report looks and reads. They love it and I have some tough critics as customers. From inventory lists to work orders, the reports can be tailor made for them and they seem to really appreciate the attention to detail. I am really looking forward to the repeat IR Inspections at all of my customer sites so they can see how the year after year equipment trending works when I provide them with their next and future reports.

We as thermographers struggle to find a good reporting software. From what I have experienced yours is hands down the best. For anyone looking for a very professional reporting system that will save you a ton of time, this is the one!

As I have said to you before if you have a client on the fence about using your product, please feel free to have them call me and I will walk them through why it's well worth the investment.

Sincerely,



Marc Roth
Idaho Infrared
C.I.T Level III

(877) 4-IDAHO-IR (877) 443-2464

Web: www.idahoinfrared.com Email: marc@idahoinfrared.com

Idaho Infrared Scanning Services: Electrical Surveys – Mechanical Systems – Moisture Mapping & Leak Detection – Energy Efficiency Audits– Roof Moisture Surveys – CMU Block Wall Grout Identification – Equine and Exotic Animal Thermal Imaging